Software Products Related to Stakeholder Engagement (updated December 2013)

Contents

NOTE: All information on products has been supplied by the product contact organisation. The list of products has come from discussions in the Stakeholder Engagement Professionals Linked In group. All product suppliers were contacted and asked for information to add to this list. Where there is no information, it is because the supplier has declined to provide any details. The products are listed in the order in which the information was received.

Stakeholder Data Management Products

Product name	Description (20 words max)	Online	Server/ offline	Support/ training	Customisable?	Complaints management	Contact Management	Property	Data capture	Data distribution	Analysis	Reports	Contact
Darzin	User-friendly web-based software for stakeholder management and data analysis. The most feature-rich and analysis/reporting focussed package on the market.	✓	✓	✓	✓ Some fields only	✓ Create your own escalation rules	✓ Extensive contact management functions. Create your own custom fields.	✓ Detailed property data including maps. Create your own fields.	✓ Includes meetings, media analysis, email plug-in for one-click email saving, built-in survey tool	✓ Distribution lists for mail and emails. Built-in mail merge. Meeting invitations with RSVP tracking, survey links.	✓ • Qualitative • Quantitative • Spatial	✓ 50+ reports	www.darzin.com Allison@darzin.com
EnviroLytical Outreach Software	EnviroLytical outreach software is an easy-to-use public involvement management tool. It tags, filters, searches and reports the results.	✓	✗	✓	✓	✓	✓	✓	✗	✓	✓	✓	www.envirolytical.com info@envirolytical.com

Product name	Description (20 words max)	Online	Server/ offline	Support/ training	Customisable?	Complaints management	Contact Management	Property	Data capture	Data distribution	Analysis	Reports	Contact
Stakeholder Tracking System (STS)	A consultation tool designed to assist clients with information management for projects and activities involving interactions with stakeholders and business contacts.	✓	✗	✓	✓	✗	✓	✓	Data import available	Need more info	Need more info	✓	www.praxis.ca
ComSuite	Stakeholder Engagement Platform including stakeholder profiles and past engagement, engagement workflow and online + offline monitoring	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	http://augure.com/Industry.aspx?ID=1&TITLE=Energy
StakeTracker	Multifaceted project and enterprise Stakeholder Communications Management and Relationship Management system, including issues and commitments tracking.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	http://sustainet.com/product_StakeTracker //
Relate	RELATE™ enables the realtime management, tracking, reporting and audit of stakeholder engagement in complex operating environments	?	?	✓	✓		✓	✗	?	?	✓	✓	www.csg.com.au
Borealis													http://www.boreal-is.com/en/stakeholder-engagement-software.php
Jurat													amy.gorman@juratsoftware.com
Consultation Manager													http://www.consultationmanager.com.au/?gclid=CI6xygnt2akCFQ1LpgodyHh9YA
Charisma													peterv@worldwidehealthpartners.com
INX													
X Info													
Enguage													
PMLink360													http://www.pmlink360.com
Consultation Tracker													www.consultationtracker.com

Product name	Description (20 words max)	Online	Server/ offline	Support/ training	Customisable?	Complaints management	Contact Management	Property	Data capture	Data distribution	Analysis	Reports	Contact
StakeWare													www.stakeware.com
Simply Stakeholders													www.stakeholderengagement.com

Online Engagement Products

Product name	Description (20 words max)	Support/ training	Customisable?	Complaints management	Discussion Forums	Budget simulator	Ideation/Crowd Sourcing	Data distribution	Analysis	Reports	Contact
Bang the Table	Online discussion forums	✔		✖	✖	✖	User friendly discussion forum	Email notifications	Comment tags	Visitor stats, comment tag lists	http://corporate.bangthetable.com.
Ucreate and Uengage											www.objective.com
Idea Vibes	White label crowdsourcing and crowdfunding platform	✔	✔	✖	✔	✖	✔	✖	✔	✔	www.Ideavibes.com paul@ideavibes.com
Delib											http://www.delib.net/
Open Town Hall	Online forum, emulates the order and decorum of public hearings. Also used for ideation on general topics. Modelled on brainstorming workshops.										http://www.peakdemocracy.com/

Planning, Visualisation, Mapping Products

Product name	Description (20 words max)	Online	Server/ offline	Support/ training	Customisable?		Contact Management		Data capture	Data distribution	Analysis	Reports	Contact
Idea Vibes	White label crowdsourcing and crowdfunding platform	✓	✗	✓	✓	✗	✓	✗	✓	✗	✓	✓	www.IdeaVibes.com paul@ideavibes.com
Urban Circus	Urban Engine makes planning and communication clearer and more responsive. Integrating, investigating, iterating and presenting complex spatial plans.	✓											
Optimice	Visualises your stakeholder network identify connections to stakeholders, and the connections between your stakeholders...show the full influence network amongst your stakeholders.	✓									✓		http://www.optimice.com.au/stakeholderengagement.php
Stakeholder Circle	An effective stakeholder analytics tool to help focus your communication budget on the right people at the right time.	✓	✓	✓	Limited	✓	Limited	No	✓	✓	✓	✓	http://www.stakeholder-management.com/
Infoscope	Enterprise grade Land Access System providing secure	✓	No	✓	✓ particularly in the area	✓	✓ very strong and	✓ both from a legal perspective and spatial and	✓ can build integration with other systems	✓ - can be scheduled. Info can be "watched" and	Limited at this time but easily extended.	✓ - but there can always be	Robert.fenwick@infoscope.com.au

Product name	Description						access and management to all information required to effectively access land for development	of relationships	flexible (particularly wrt relationships)	activities on the land		alerts on change	Stakeholder relationship networks are easily reported.	more!	
Idea Vibes	White label crowdsourcing and crowdfunding platform	✓	✗	✓	✓		✗	✓	✗	✓		✗	✓	✓	www.Ideavibes.com paul@ideavibes.com

Generic CRM Products

Product name	Description (20 words max)	Online	Server/ offline	Support/ training	Customisable?	Complaints management	Contact Management	Property	Data capture	Data distribution	Analysis	Reports	Contact
Maximiser													
Microsoft CRM													http://crm.dynamics.com/en-gb/customer-service
Quickbase													
Xinfo													www.xinfo.com.au